



A BEST SERVICES GROUP COMPANY

Inovex Industries, Inc.
Mr. Mark Farkhan
45681 Oakbrook Court, # 102
Sterling, VA 20166

April 22, 2003

Dear Mr. Farkhan:

Best Cartage is a regional transport company servicing 5 States. We currently operate 78 power units and 250 trailers. We have been using your Ride-On TPS product for more than 1 year now. Prior to using your product we were installing Equal powder tire balancer in our steer and drive tires.

Rob Johnson, our rep from Snider Tire recommended your product as an alternative to Equal, promising all of the same balancing benefits, plus tire pressure maintenance, cooler running tires, and flat tire prevention. He also pointed out that we would not need special valve cores or have to worry about a little moisture causing the product to ball up. We were very skeptical and leery of changing from a product that we had been using for years to a sealant.

Since we implemented Ride-On over a year and a half ago, we have noticed a dramatic improvement in our tire pressure maintenance. Tires that are inspected during our scheduled PM cycles are within 2-3 psi of their initial settings. Prior to Ride-On, we routinely saw tires that were 10-15 psi low on air.

Drivers have been commenting on a smoother ride with their trucks. In one case, instead of removing a set of steer tires from service due to vibration complaints at 70,000 miles, we decided to install Ride-On and rotate them. Those same tires have now remained in service for more than 140,000 miles. We have not had any problems with retreading or corrosion. We have also seen a dramatic improvement in overall tire life of more than 25% across the board.

Our company believes in preventive maintenance and through measures like Ride-On, we have cut our annual tire budget from more than \$300,000 to less than \$200,000. You have made a believer of us and I want to thank you for an excellent product. Over the last year, we have implemented Ride-On in more than 85% of our tractors and plan to install Ride-On in all of our remaining tractors and trailers. We will also specify that our vendors install Ride-On as an OEM item with all of our future tractor and trailer purchases.

I would strongly recommend Ride-On to any fleet manager and have converted several other area fleets to Ride-On.

Best regards,

Leo Olivares, Maintenance Manager
Best Cartage

in a word-*dependable*
"Est. 1982"

